# Prince George's County COVID-19 Hourly Employee Relief Fund Frequently Asked Questions



Employ Prince George's wants to answer some of the most frequently asked questions about the newly launched **Prince George's County COVID-19 Hourly Employee Relief Fund**.



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### PGC COVID-19 Hourly Employee Relief Fund Frequently Asked Questions

### 1. Who are the recipients of the Hourly Employee Relief Fund? How are they chosen?

- a. This fund is for Prince George's County residents who have recently been laid off due to COVID-19. Priority is given to individuals who made \$19 or less per hour.
- 2. How do I apply for the PGC Covid-19 Hourly Employee Relief Fund?
  - a. Submit an application at <u>www.employpgedge.com/relief</u>
- 3. Once I apply, am I automatically approved for a \$200 cash card?
  - **a.** No, you must meet eligibility requirements and priority is given to Prince George's County residents who made \$19 or less per hour. Disbursements are limited to availability of funding.

#### 4. Once I apply, when will I know if my application has been accepted?

- a. Applications will be reviewed, and individuals will be notified within 3-5 business days if their application is accepted.
- 5. Do I have to apply for Unemployment Insurance to qualify for this funding?
  - **a.** Everyone should apply for Unemployment Insurance and providing Unemployment Insurance eligibility documentation increases the likelihood of your application being approved.
- 6. I have proof of my Unemployment Insurance Eligibility but I am unable to scan the document to insert it into my application. What should I do?
  - **a.** Take a picture from your cellphone and upload the picture to your application via phone at <a href="https://www.employpgedge.com/relief">www.employpgedge.com/relief</a>
- 7. My employer furloughed me or laid me off via phone and I do not have a formal document stating this. What should I do?
  - a. Ask your employer for an email stating that you have been furloughed or laid off due to the COVID-19 pandemic and ask them to include your hourly wage. If this is not possible, utilize the documentation provided by your Unemployment Insurance claim as verification.

### 8. Is this a one-time payment or will we receive multiple payments?

**a.** This is a one-time payment. Our goal is to fill the gap between someone's last paycheck and their first government assistance benefit.

- 9. Can I apply for the COVID-19 Hourly Employee Relief Fund if I live in Prince George's County, but work in another state?
  - **a.** Yes, this fund is for Prince George's County residents.
- 10. Do I qualify if I work in Prince George's County but live in another County/State?
  - a. No, applicants must live in Prince George's County.
- 11. Can I submit multiple applications for assistance, if needed?
  - **a.** No. At this time, individuals may only receive one one-time payment. Multiple applications will be disqualified automatically.

### 12. Do I qualify if my hours have been reduced but I have not been laid off?

- **a.** No. At this time, priority will be given to Prince George's County residents s who have been laid off and who were making \$19 or less per hour.
- 13. I work in sales/commission and have been unable to work due to COVID-19. Do I qualify for the PGC COVID-19 Hourly Employee Relief Fund?
  - **a.** If the resident is laid off or furloughed without pay by their employer, then they qualify and should apply.
  - **b.** If the resident has <u>not</u> been laid off or furloughed without pay, then they <u>do not</u> qualify. Decreased hours or decreased revenue does not qualify a resident.
  - **c.** This fund is for residents who have been completely dislocated from work and who no longer have any wages or earnings.
- 14. I work in the gig economy for a company such as Uber and Lyft. My commissions and earnings have been affected by COVID-19. Am I eligible to apply for assistance?
  - **a.** If the resident is laid off or furloughed without pay by their employer, then they qualify and should apply.
  - **b.** If the resident has <u>not</u> been laid off or furloughed without pay, then they <u>do not</u> qualify. Decreased hours or decreased revenue does not qualify a resident.
  - c. This fund is for residents who have been completely dislocated from work and who no longer have any wages or earnings.
- 15. I am a freelancer/contractor who is unable to work due to COVID-19. Do I qualify for the PGC COVID-19 Hourly Employee Relief Fund?
  - **a.** If the resident is laid off or furloughed without pay by their employer, then they qualify and should apply.
  - **b.** If the resident has <u>not</u> been laid off or furloughed without pay, then they <u>do not</u> qualify. Decreased hours or decreased revenue does not qualify a resident.
  - **c.** This fund is for residents who have been completely dislocated from work and who no longer have any wages or earnings.
- 16. Once I receive confirmation that I will receive assistance, how will the funds be distributed?
  - **a.** EPG will set-up weekly drive through fund distribution sites. Individuals will be contacted by EPG staff via email with a location, date and time for pick-up.
- 17. Where am I able to use the EPG Cash Cards once they are distributed?

- a. Anywhere that major credit cards are accepted. Individuals will receive a discount when using their EPG Cash Card at any of our EPG Discount Partner sites.
- **b.** Discount partners will be posted on <u>www.employpg.org</u>, EPG's social media pages and a flyer will be provided to individuals when they pick up their cash card.

### 18. I was furloughed due to COVID-19. Do I qualify for financial assistance?

**a.** Yes, if the individual is unpaid and has applied for Unemployment Insurance.

### 19. Can businesses and other Non-profits apply for financial assistance through the PGC Covid-19 Hourly Employee Relief Fund?

**a.** No, this fund is set-up for individuals who are Prince George's County residents.

### 20. Where can I go if I'd like to donate, volunteer, or learn more?

**a.** Please visit <u>www.employpg.org</u> and click the DONATE button.

### 21. Where do the donations to the PGC COVID-19 Hourly Employee Relief Fund go?

**a.** Donations are used to fund \$200 EPG cash cards for Prince George's County residents and for the administrative expenses to purchase and disburse the cash cards.

### 22. How can I become an EPG Discount Partner?

**a.** Contact Annette Chisolm at <u>AJChisolm@co.pg.md.us</u> to sign up as an EPG Discount Partner.

### 23. What documentation do I submit as proof that I have completed an application for unemployment benefits?

a. You will receive a form called a "Determination of Monetary Eligibility." It will show your base period wages and your weekly benefit amount if you are monetarily eligible. Form DLLR/DUI 212, "Determination of Monetary Eligibility," is mailed to you within 3 days after you file your initial claim. This form is for your records and it contains a listing of your base period earnings.

## 24. If I am a Prince George's County resident but I do not have a Social Security number or an Individual Taxpayer Identification number, can I still apply for assistance and what should I submit?

a. Yes, you can still apply. Please upload your last paystub from your employer to your application.







